



CLIENT SUPPORT:

**FOR QUESTIONS REGARDING YOUR BENEFITS
PLEASE CONTACT CLIENT SUPPORT:**



CLIENTSUPPORT@JHBRISK.COM



855-542-3779

**Client Support business hours are
Monday - Friday from 8:00am - 5pm.**

Our typical response time is within a few hours. After hours and weekends may take us a little bit longer so we appreciate your patience.

COMMON QUESTIONS FOR CLIENT SUPPORT:

- **ID CARDS**
- **ENROLLMENT QUESTIONS**
- **BENEFIT/ELIGIBILITY INFORMATION**
- **LOCATE AN IN-NETWORK PROVIDER**
- **UPDATE EMPLOYEE INFORMATION**
- **CLAIM INQUIRES**

